

# PFAFF® creative vision™ update instructions

Version: pcv50\_15493\_5177



Note this instruction is only valid if you are updating from version 14278 or later.

The update is available to all registered PFAFF® creative vision™ sewing and embroidery machine owners. You need the PFAFF® Embroidery Machine Communication CD which came with your PFAFF® creative vision™ sewing and embroidery machine, or 4D™ Embroidery Software, version 8.1 and above. The software must be installed on a personal computer, running Windows® XP or Windows® Vista.

Your machine must be registered using 4D™ Configure on the computer with the machine connected. Internet updates for the machine can only be received via the Smart Update feature in 4D™ Configure.

If you need assistance registering your machine, full instructions are found in the Internet FAQs. Open 4D™ Organizer. From the Help menu, select Internet FAQs. Enter "HC020" in the Search box and choose "all FAQ" for the Search.

## Download

1. Connect your creative vision™ sewing and embroidery machine to the computer with the USB Cable. Turn your machine on. Make sure the embroidery machine communication icon at the bottom right of your computer screen is active (active , not active ).

### If you don't find the Embroidery Machine tray icon

Open 4D™ Configure. Click on the Send 1 tab and click on the "Embroidery Machine Communication" button.

### If you have an inactive Embroidery Machine tray icon

Make sure your machine is turned on and connected to your computer.

*Please Note:* You must use the same USB port on your computer as when you activated the Embroidery Machine Communication at installation.

2. Connect your computer to the Internet.
3. Open the program 4D™ Configure (Go to Start/All Programs/4D Embroidery System/4D Configure).
4. Click on "Smart Update". You may be asked if your system has a dongle. Answer No.
5. The program starts searching for the latest update version for your machine and a list with suggested downloads is presented.
6. Click on "Download" and save the download to your computer. Note the location saved in.

## Update

1. Double click the creative vision™ update pcv50\_15493\_5177.exe to start the update.
2. Follow the quick start guide instructions on your computer screen:
  - a. Connect the sewing machine to the computer with the USB cable. Make sure the machine is switched off.

- b. To start updating, hold the stitch restart and needle down button, on the front of your machine, simultaneously as switching the machine on. Then click on the Start update button on your computer.



3. You will see the progress of your update on your computer screen as well as on your machine.

Done. When Finished the screen on your sewing machine may go blank for a few seconds. This is normal. Your machine will restart automatically. Close the update window. Enjoy!