

## Q&A Session for June Chat - Digitizing Basics

Date: June 20, 2006

Starting time: 07:00 pm

Linda Crawford - 07:22 pm

Q: Can we get a copy of these slides after the presentation? I would rather listen than try to write tons of notes.

Sara Boughner - 07:23 pm

A: Hi Linda, our program is available later at the Webex website.

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Linda Watsky - 07:19 pm

Q: Does that mean you do not have to use an embroidery needle?

Sara Boughner - 07:24 pm

A: Great question Linda, if you are using a very thick thread, you may need to use a larger needle to make sure the hole the needle creates is large enough for the thread and vice versa.

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Carol Little - 07:23 pm

Q: Will the helpful tips be available after the session? Or do I need to write them down?

Carol Little

Sara Boughner - 07:24 pm

A: Hi Carol, all program notes, including Kathy's tips, will be available at the Webex website later.

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Diane Severns - 07:26 pm

Q: how to determine proper tension. Mine seems to pull up the bobbin thread quite often. Should I tighten the bobbin or loosen the top thread or neither

Sara Boughner - 07:28 pm

A: Hi Diane, you may need to loosen the top tension a bit. You don't want to adjust your bobbin tension unless you have an extra Creative Bobbin Case. We don't recommend adjusting the tension on the bobbin case you sew with on a regular basis.

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Deborah Pokallus - 07:27 pm

Q: I am seeing text only. Is this correct? Someone mentioned seeing slides - are there graphic?

Jill Hanigosky - 07:29 pm

A: Deborah - The presentation is done in PowerPoint, so every time there is new text that is a new slide.

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Ellen Hyland - 07:27 pm

Q: Will I be able to print out this class from the Pfaff web site tomorrow so I can refer to it?

Sara Boughner - 07:29 pm

A: Hi Ellen, you will need to go to the Webex website to print out our notes. We don't promise they will be up tomorrow, we don't get done tonight until 10pm, and Kathy does need sleep every once and a while! :-)

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Ellen Hyland - 07:28 pm

Q: Just saw the answer. Thank you

Sara Boughner - 07:30 pm

A: You're welcome, thanks for participating tonight.

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Carol Little - 07:32 pm

Q: I found that I have to change the direction of the stitches in order to fill in certain areas. If I don't change the angle, it does not fill in the area.

Sara Boughner - 07:33 pm

A: Hi Carol, digitizing is a mathematical program. It sometimes does not like the angles. But one thing you can do is to left click in the fill area on the edit tab, then right click. Under options, try changing the underlay, and the compensation. This will sometimes take care of it.

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Deborah Pokallus - 07:32 pm

Q: I am not seeing Power Point, only text, any suggestions? I have been trying icons to see if I can find how to change my view, but no luck.

Jill Hanigosky - 07:34 pm

A: Deborah, You should see a tab on the top of the screen one says Quickstar, and other Info, Whiteboard, and then Pfaff Master Power Point. Click on the Pfaff Master Tab and you will be able to view the PowerPoint text

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Diane Severns - 07:24 pm

Q: I want to do some regular embroidery, including a satin stitched name, not cross stitch on aida cloth. Is there any special thread and stabilizer that I should use

Sara Boughner - 07:40 pm

A: Hi Diane, depending on how dense your aida cloth is, you may want to use a heavier thread. A cotton thread would look most traditional. Also, when I stitch on a towel use a clear wash away stabilizer on top of the fabric to hold the stitches up.

Satin stitch might look a bit different on aida cloth. You will also need to look at the needles size. It will not look normal if the needle cannot line up in the holes. Another solution may be doing the cross stitch on linen. It will look much nicer with satin stitches and cross stitches.

Diane Severns - 07:10 pm

Q: under what format should we bring them in as, jpeg, bmp etc?

A: I like to work more in jpeg due to size of image file

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Bonny Bratten - 07:11 pm

Q: Will we ever be able to use the vector art extension such as CDR for corel draw?

A: We have placed that on the suggestion list.

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Diane Severns - 07:15 pm

Q: to digitize and stitch out your own signature what would the process be and in what format should it be brought into the program in bmp etc

A: Write your name on a piece of paper and scan it in. Bring the picture in on picture page. Use Quick Stitch trace or other tools to digitize. Save the file as .can and vp3.

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Julie LaRose - 07:53 pm

Q: can you increase/decrease beyond 20% in Digitizer?

A: It is possible but you will need to experiment for best results.

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Linda Crawford - 07:55 pm

Q: I have the 2170 and the 7570; can I use the same card in both machines?

A: The cards need to be formatted differently.

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Linda Crawford - 07:56 pm

Q: I have Windows XP, PCD and 3D Embroidery suite, both 7570 and 2170. How can I download my designs to the 7570? I had problems with the XP to communicate with the machine.

A: Please contact your dealer for direction on communication.

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carrie philpott - 07:59 pm

Q: How do you resize a maxi stitch?

A: You could change the size on the machine or in programs such as Stitch Artist or Fabric Decorator.

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Teresa Campaign - 07:59 pm

Q: Thank you for the presentation!

## Q&A Session for June Chat - Digitizing Basics

Date: June 20, 2006

Starting time: 08:15 pm

-2835Nancy vogel - 08:29 pm

Q: Eventually, can we scan in a picture of a pet and then digitize them?

Sara Boughner - 08:30 pm

A: Yes, Nancy, you sure can.

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Judy Babich - 08:30 pm

Q: Hello, Nice to be back. I have been using Pfaff digitizing programs for a while. They are great. I have one request though. Please add the "Flip" function as it used to be in PC Designer. It reversed the order of stitching in a design.

Jill Hanigosky - 08:31 pm

A: Judy, we are happy to pass on requests to our software developers

A: You also have the ability to change color order in Embroidery Artist and Stitch Editor to stitch out in the order you wish.

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Aileen Rogers - 08:30 pm

Q: IS it me or the software? why does one have to start ALL OVER whenever they wish to backup or stop and return later?

Sara Boughner - 08:31 pm

A: In Digitizing, you need to save your design as a .can file. This is the working file that allows you to return later at the point you left off. This is not an embroidery file. You should save as a .can file and a .vp3 file.

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Constance Steele - 08:31 pm

Q: Can I take a quilting design from a book and add stitches so I can use them on my quilts as I quilt?

Sara Boughner - 08:33 pm

A: Hi Constance, if you can scan the picture in, that's one great way to quilt! Just be careful of copyrights when copying and reproducing designs.

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Sherri Hill - 08:39 pm

Q: Can we get a copy of this session when it is over?

Jill Hanigosky - 08:41 pm

A: Sherri - the Pfaff Chat recording will be available on our Webex site later in the week for you to come back and review.

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Dianna Sides - 08:42 pm

Q: Will you be showing any samples so we can see or is this all lecture

Sara Boughner - 08:43 pm

A: Hi Diana, Kathy will walk you through a demo in a little bit.

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Aileen Rogers - 08:42 pm

Q: How long is the session?

Jill Hanigosky - 08:43 pm

A: This session is about an hour long. We will end around 9:15 pm EST

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-2835Nancy vogel - 09:09 pm

Q: We could spend several sessions on this.

Jill Hanigosky - 09:10 pm

A: Hopefully you got some good tips to get you started for this. There are always future chats!

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Ingeborg C Gottschalk - 08:46 pm

Q: When I took my "Star Foot" out to use, one of the two pins is missing. Is there a guarantee on it? I don't have the receipt anymore.

Sara Boughner - 09:10 pm

A: Hi Ingeborg, I would take it back to your dealer and see if there is anything they can do for you.

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Nancy Brown - 09:11 pm

Q: Got here late due to family emergency - is there another session yet tonight?

Jill Hanigosky - 09:11 pm

A: Nancy, unfortunately this is the last session. The recording will be available next week.

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Nelda Lavado - 09:11 pm

Q: What is the name of the software?

Jill Hanigosky - 09:12 pm

A: 3D Digitizing

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-2835Nancy vogel - 09:11 pm

Q: I really appreciate these sessions. I have learned a lot over the last few months

Jill Hanigosky - 09:12 pm

A: Great- we are happy to help!

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Dianna Sides - 09:12 pm

Q: What is next month chat going to be??

Jill Hanigosky - 09:12 pm

A: Dianna, next month the Pfaff Chat will focus on using Pfaff Accessory Feet for various techniques

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Paris Harrison - 09:12 pm

Q: When is the next session?

Sara Boughner - 09:13 pm

A: Hi Paris, we always do this on the 3rd Tuesday of the month.

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Constance Steele - 09:12 pm

Q: Are new feet coming out in the near future?

Jill Hanigosky - 09:13 pm

A: Stay tuned to your local Pfaff dealer. Pfaff Convention is coming in August and you never know what will happen there

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Sherri Hill - 09:12 pm

Q: will we be notified when we can download this info?

Jill Hanigosky - 09:15 pm

A: There will be a posting on [www.pfaffusa.com](http://www.pfaffusa.com) under Pfaff Chat when it goes up on the Webex site

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Ingeborg C Gottschalk - 09:14 pm

Q: Thank you, Sara.

Sara Boughner - 09:15 pm

A: You're very welcome, thank you for joining us tonight.

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-2835Nancy vogel - 09:15 pm

Q: how did all of you learn so much about all of this? You must play with it 24 hours a day.

Sara Boughner - 09:15 pm

A: I'm convinced Kathy doesn't sleep!

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Constance Steele - 09:16 pm

Q: I think I might try digitizing after tonight. I have worked and reworked the tutorial and had lots of my questions answered. Thanks

Sara Boughner - 09:17 pm

A: We're glad to inspire you to try something new. I think you'll have a lot of fun with it.

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-2835Nancy vogel - 09:17 pm

Q: The pattern was great. wet my appetite for the sketch program.

Jill Hanigosky - 09:18 pm

A: It is a great design.

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Princey Norstrem - 09:17 pm

Q: Thanks so much for giving us so much very useful information. I really learned a lot tonight

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Barbara DeMong - 09:18 pm

Q: Thank you. I found this very informative.

Jill Hanigosky - 09:18 pm

A: Join us next month

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Judy Babich - 09:18 pm

Q: Thank you for the lesson. It was very useful. Always something new.

Sara Boughner - 09:18 pm

A: Thanks Judy

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Billie Parrott - 09:11 pm

Q: I read that you can digitize redwork/blackwork using the cross-stitch software. If I have a black and white line drawing, what steps would I take to digitize that as redwork?

A: You can scan in redwork/blackwork into 3D Cross Stitch for a cross stitch design. But you can also scan the design into 3D Digitizing to create a redwork/blackwork. QuickTrace tools are great for this, if the drawing is good.

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Judy Babich - 09:11 pm

Q: Sometimes it would be good to save a picture created on Picture. Also a grid would be useful in Picture and an ability to centre the designs.

A: These are things we have asked for. You can create a picture in 3D Picture Stitch and save the design.

Linda Whicker - 09:11 pm

Q: Can I do a Texas state shape and then do the colors of the flag with the white star?

A: Sure you can. Make sure you have good artwork first prior to digitizing.

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Linda Whicker - 09:12 pm

Q: Thank you

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Timi Bronson - 09:12 pm

Q: Does Pfaff offer digitizing training other than thru the dealers?

A: Ask your Pfaff dealer. Many do!

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Michelle Flashman - 09:13 pm

Q: How does one differentiate between what sketch is best for compared to when to use digitizing?

A: Sketch will give you more the freehand look than digitizing. Although one of our Pfaff educators has done some samples for me that look like they have been digitized. IT is what you are comfortable with.

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Nancy Brown - 09:13 pm

Q: does picture stitch have a limit for the number of colors?

A: Yes, 4 colors.

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Ruth Lueders - 09:14 pm

Q: Does 3D digitizing work with the 7570?

A: Yes it does.

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beatriz ainsztein - 09:17 pm

Q: how do I get more memory in my machine, 2140?

A: I am sorry you cannot get more memory. Save your designs on your computer and only send the one you are working with.

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Barbara DeMong - 09:18 pm

Q: Thank you. I found this very informative.

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Jane Chartrand - 09:18 pm

Q: Goodnight, & thanks!

Audrey Shimshack - 09:18 pm

Q: Thanks for a great  
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Connie Brooks - 09:18 pm

Q: Thank you it was so interesting!

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Ingeborg C Gottschalk - 09:18 pm

Q: Good Night!

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Diana Cleary - 09:19 pm

Q: Thank you. Diana C

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Nancy Haines - 09:19 pm

Q: Thanks for the great lesson; this was a wonderful way of having a class

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Tamera Tresemer - 09:19 pm

Q: Thank you! I've learned enough to get started! Next time, I hope I won't have as many computer problems! Thanks and have a great evening!