

**Q&A Session for March Chat – Home Dec**

**Date: March 21, 2006**

**Starting time: 07:00 pm**

Elizabeth Rose - 07:25 pm

Q: Will you be demonstrating the new feet?

Sara Boughner - 07:25 pm

A: Hi Elizabeth, yes we will be demonstrating some of the newer feet tonight.

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Dianna Sides - 07:37 pm

Q: Will instruction for the pillow be given?

Katherine Soja - 07:42 pm

A: Yes, We will post directions for home dec projects next week.

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Sigrid Klein - 07:42 pm

Q: I had problems with last months chat; has it been recorded so that I can see/view it again? It's not listed on the pfaffusa.webex.com site under "recorded sessions". Can you help?

Katherine Soja - 07:43 pm

A: We had some real audio issues in which there was a lot of feedback. We are still learning all the capabilities of this software and please be patient with us as we learn all the technical aspects.

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Sandra McElligott - 07:51 pm

Q: Which CD is your endless design on?

Sara Boughner - 07:52 pm

A: Thank you for asking, Pfaff Collection Endless Needlework.

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Mary Arnold - 07:52 pm

Q: Where can I purchase the book you mentioned? Is it available at my local Pfaff Dealer?

Jill Hanigosky - 07:52 pm

A: Yes, This book is available at your local Pfaff dealer. It is full of lots of great tips.

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S M Rather - 07:51 pm

Q: please give name of book again

Sara Boughner - 07:53 pm

A: More do-it-yourself Home Decor

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S M Rather - 07:52 pm

Q: More Sew It Yourself Decor I think

Jill Hanigosky - 07:54 pm

A: More Do it Yourself Home Decor is the book with lots of great ideas like this.

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Linda Crawford - 07:53 pm

Q: Is this the first one to be available with video?

Jill Hanigosky - 07:55 pm

A: All chats will be available next week on the Webex site and remain there for 3 months.

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Linda Crawford - 07:55 pm

Q: Can we get the book at our Pfaff dealer?

Jill Hanigosky - 07:55 pm

A: Yes, the book is available at your local Pfaff dealer

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Linda Crawford - 07:52 pm

Q: I understand the directions will be online; will the video on putting on the zipper be there as well?

Jill Hanigosky - 07:56 pm

A: Yes, the instructions will be on [www.pfaffusa.com](http://www.pfaffusa.com) and the chat video will be on [pfaffusa.webex.com](http://pfaffusa.webex.com)

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Chris Ludwig - 07:55 pm

Q: thank you

Sara Boughner - 07:56 pm

A: Thanks for joining us this evening.

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Shirley Rauscher - 07:56 pm

Q: Thank you for the class really enjoyed it very much. I will try to buy the from my dealer, thanks again

Sara Boughner - 07:57 pm

A: Shirley, we're glad you enjoyed it. Hope to see you next month.

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Sandra McElligott - 07:57 pm

Q: Your pillow looks great!

Sara Boughner - 07:57 pm

A: Thank you!

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Mary Arnold - 07:58 pm

Q: This was my first Pfaff chat...I really enjoyed it and will definitely sign up for more.

Jill Hanigosky - 07:58 pm

A: Great, we hope to see you.

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Linda Crawford - 07:57 pm

Q: Do you know what the topic of next month's session will be?

Sara Boughner - 07:58 pm

A: It's a great software surprise! Please join us to see!

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LINDA WINTERS - 07:59 pm

Q: what's next month's topic

Jill Hanigosky - 07:59 pm

A: Next month is a software surprise, but we guarantee you will love it!

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Shirley Rauscher - 07:59 pm

Q: Will sign up next month's class

Jill Hanigosky - 07:59 pm

A: Great!

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Rebecca Holdsworth - 07:52 pm

Q: Kathy, a number of us have asked that the presser foot start in the up position rather than the down position. Do you know if this is being considered? In other words, we would like to control the presser foot when the machine starts.

Kim Novak - 07:59 pm

A: Rebecca, We hear your request and it has already been passed on to our development department. We cannot make any guarantees.

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Linda Crawford - 08:00 pm

Q: I will definitely plan on attending as I am anxious to learn more on the software. Whether next month or in the future, will you cover other software like the Picture Stitch, etc?

Jill Hanigosky - 08:01 pm

A: We are always looking for suggestions for future chats. You can also visit your dealer for lessons on 3D Picture Stitch.

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Candy Brotherson - 08:01 pm

Q: Are there any downloads this month

Jill Hanigosky - 08:01 pm

A: The downloads will be posted by next week on [www.pfaffusa.com](http://www.pfaffusa.com). It will be written instructions on the techniques from tonight.

Sara Boughner - 08:01 pm

A: Candy, yes there will be a download within the next week, please keep checking the website.

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Linda Crawford - 08:01 pm

Q: Thank you so much on running a good presentation. Good luck on the techie stuff. ;-). Happy Stitching.

Jill Hanigosky - 08:02 pm

A: Happy Sewing!

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Connie Brooks - 08:01 pm

Q: This was my 1st chat and it was really good. Thank you.

Sara Boughner - 08:02 pm

A: Good night everybody, thanks for joining us!

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Karin Larson - 08:02 pm

Q: Good by and Thank you

Jill Hanigosky - 08:03 pm

A: Your Welcome- see you next month!

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Dianna Sides - 08:02 pm

Q: I love looking on the web sight for projects

Jill Hanigosky - 08:03 pm

A: We are glad to post up great ideas.

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**Q&A Session for March Chat – Home Dec**

**Date: March 21, 2006**

**Starting time: 08:15 pm**

Nancy Vogel - 08:47 pm

Q: Kathy Where is the book available from? Dealer or Pfaff?

Kim Novak - 08:47 pm

A: From your Pfaff dealer

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Janie Scott - 08:49 pm

Q: How do I get video. Using phone for sound.

Kim Novak - 08:50 pm

A: Janie, look at the top for your video panel

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Rebecca Holdsworth - 08:40 pm

Q: Can you use a twin needle with the trim foot?

Kim Novak - 08:55 pm

A: Rebecca, yes you can use a twin needle with the Decorative trim foot.

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Margaret Kohnke - 08:58 pm

Q: Could you use Steam a Seam 2 to help with the zipper application?

Kim Novak - 09:00 pm

A: Margaret, that's a good tip. You could use Steam-a-Seam 2 for the zipper application -- pins would help too.

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Jane Chartrand - 08:58 pm

Q: what is the whiteboard on my screen?

Sara Boughner - 09:00 pm

A: Jane, evidently it's for doodling!

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Nancy Vogel - 08:58 pm

Q: Kathy, I really enjoy these sessions that show technique

Sara Boughner - 09:01 pm

A: Nancy, thank you for the positive feedback. Tune in next month for an exciting new announcement.

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Rebecca Holdsworth - 08:58 pm

Q: Can you use a twin needle with the trim foot?

Sara Boughner - 09:01 pm

A: Rebecca, yes you can use a twin needle with the Decorative Trim Foot.

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cleo lunsford - 08:58 pm

Q: The prior chats and videos, will they be on WEBEX also?

Jill Hanigosky - 09:02 pm

A: cleo, the January chat and this chat video will be available next week under recorded sessions of [pfaffusa.webex.com](http://pfaffusa.webex.com)

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Connie Steele - 09:03 pm

Q: Is the piping tool ruler you used a separate notion? Or does it come with the piping foot?

Jill Hanigosky - 09:03 pm

A: The Piping Hot Binding is sold separately from the Pfaff Piping Foot

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Nancy Vogel - 09:04 pm

Q: I just took a class on the endless hoop and it is great!!

Jill Hanigosky - 09:04 pm

A: We're glad you are enjoying it.

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Judy Roddy - 09:00 pm

Q: What type of decorative threads works for the pillows tonight?

Kim Novak - 09:05 pm

A: Judy, This project gives you the opportunity to use any of a variety of different thread types and weights. 30 wt. Blendables thread from Sulky or another variegated thread -- either cotton or rayon -- would be wonderful for the embroidery,

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Ann Worlatschek - 08:57 pm

Q: Have a 2140 that I've only updated once. Due to illness, I've never used my machine. Can I use it, or does it need oiling (purchased machine new in box from dealer in July 2002)? I've asked at the dealer & they want me to bring it in - I cannot do yet?

Sara Boughner - 09:05 pm

A: Ann, the Pfaff 2140 needs VERY little oiling. You will find instruction on that in your owner's manual. You can certainly take it in to your local dealer for a check up if you would like. Try your machine, see how it is running and use your discretion.

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Judy Babich - 09:05 pm

Q: I love the information about technique and ideas and the pictures are great. Thanks. Look forward to hearing the recorded session.

Jill Hanigosky - 09:05 pm

A: Thanks Judy, Also make sure to join us for our April Chat- you won't be disappointed!

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Julie Allen - 09:04 pm

Q: I would like to see how to use templates to place multiple designs.

Sara Boughner - 09:06 pm

A: Julie, thank you for your comments, we are always looking for suggestions for future Chat's.

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Rebecca Holdsworth - 09:05 pm

Q: Thank you for your efforts.

Sara Boughner - 09:06 pm

A: Thanks Rebecca, have a great night.

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Gwen Radford - 09:03 pm

Q: What are the foot names/numbers of the feet you used tonight?

Jill Hanigosky - 09:07 pm

A: Gwen, all of the part numbers will be on the instructions we are posting next week. But the feet we used were the open toe appliqué, 1/4" foot with right guide, 6 mm beading foot, and our new decorative

trim foot.

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Judy Roddy - 09:06 pm

Q: I would like to see a session using the new chenille foot.

Katherine Soja - 09:07 pm

A: Thank you. It is such a great foot and lots of fun

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Sandy Hinckley - 09:05 pm

Q: I would like to be able to straight stitch in a square design without turning my fabric. Can only find a zigzag currently.

Kim Novak - 09:07 pm

A: Julie, Use the 4 directional sewing in zigzag stitch #3 and set your width to 0. This gives you a straight stitch.

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cleo lunsford - 09:07 pm

Q: Thank you I enjoyed the video and the session

Katherine Soja - 09:08 pm

A: You are very welcome. Please continue to join us!

Nancy Vogel - 09:08 pm

Q: I have only one complaint about my Pfaff 2144. Anytime anyone sees the embroidery they want me to make them something.

Sara Boughner - 09:09 pm

A: Nancy, what a terrible problem!! Perhaps they need to get their own Creative 2144!

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Gail Huber - 09:09 pm

Q: Kathy regarding the chenille foot is there a particular type of chenille strip you can use, or any pre-made will do?

Katherine Soja - 09:09 pm

A: We recommend bloomin bias.

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Margaret Kohnke - 09:04 pm

Q: How about a stitch building or stitch creator lesson!

Jill Hanigosky - 09:09 pm

A: Great suggestions, we are always looking for ideas on what you want to learn during Pfaff Chats

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Connie Clabaugh - 09:09 pm

Q: I work for a Pfaff Dealer in El Paso, Texas. I found this session to be very user friendly. We can use this teaching method for a wide range of wonderful teaching opportunities. Thank you so much!

Sara Boughner - 09:10 pm

A: Hi Connie, we're very glad you got so much out of this. Hope to see you next month.

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Margaret Kohnke - 09:08 pm

Q: When doing an endless design, does the design always have to be stitched near the edge of the fabric. Could you do a design in the middle of a large width of fabric?

Katherine Soja - 09:10 pm

A: Margaret, sometimes I just use the normal 225x140 hoop to do those designs as long as you have placement stitches

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Marilyn Ayer - 09:10 pm

Q: Thank you for the hints. I especially liked seeing how the tassel was made.

Sara Boughner - 09:11 pm

A: Thank you Marilyn, it is fun sharing with such great participants. See you next month!

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Gwen Radford - 09:11 pm

Q: The video was great! I'll check out the recorded session on the web site for the 'details' once they're posted. Hope to join again next month, this is great!!!

Jill Hanigosky - 09:11 pm

A: Gwen, we hope to see you in April!

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Roger Matthews - 09:11 pm

Q: Thank You all for a wonderful chat - see you next month

Sara Boughner - 09:12 pm

A: Have a great night, Roger.

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MURIEL HAGEN - 09:11 pm

Q: what will the software class be about next month? I will be away and not sure if I will be able to get online during chat

Jill Hanigosky - 09:13 pm

A: Muriel- The April Software Chat is a special surprise, unfortunately we cannot tell you any more. You will just have to join us or watch the video!

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Colette Majchrowski - 09:12 pm

Q: How would you put in placement stitches when using a 225x140 rather than the endless hoop?

Katherine Soja - 09:13 pm

A: Collette, you can use 3D Embroidery Artist which has an endless design feature.

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Cathie Paski - 09:12 pm

Q: I enjoyed the session tonight. I love being able to see your ideas. I am also taking Block of the Month classes at my dealer. Pfaff's instructions are great. Keep on teaching us new things.

Sara Boughner - 09:13 pm

A: Cathie, that's great to hear, see you next month!

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Nancy Vogel - 09:12 pm

Q: I can't believe how much easier the 3D Suite is to use compared to the old software for PC designer thank

Katherine Soja - 09:13 pm

A: Nancy, I agree. Our developers keep outdoing themselves. We appreciate your comments and suggestions.

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Roberta Bennight - 09:12 pm

Q: Thanks for the information on the endless hoop. I own it, but haven't tried it yet. Good session!

Jill Hanigosky - 09:14 pm

A: Roberta, the Endless Hoop is great. Try embroidering some jeans and be at the height of fashion at a fraction of the cost!

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Gail Huber - 09:04 pm

Q: Kathy, these sessions are great! Will there be anything coming up on stitch building?

Kim Novak - 09:14 pm

A: So many of you have asked for future topics to feature stitch-building and stitch creator. I am sure that we can put something together for those features. Stay tuned!

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Connie Steele - 09:14 pm

Q: Thanks for the demonstration. I really want an endless hoop now.

Jill Hanigosky - 09:14 pm

A: Connie, stop by your local Pfaff dealer to pick up yours.

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Margaret Kohnke - 09:13 pm

Q: Thank you and good night.

Jill Hanigosky - 09:15 pm

A: Good Night!

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Ingeborg C Gottschalk - 09:08 pm

Q: Thank You

Jill Hanigosky - 09:15 pm

A: Join us next month!

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Ellen Ballard - 09:15 pm

Q: Does one have to have the digitizing module of 3D suite to be able to participate in BOM?

Katherine Soja - 09:17 pm

A: No, but some things you may not be able to do. There can be some workarounds

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Janie Scott - 09:17 pm

Q: Bye

Sara Boughner - 09:17 pm

A: Good night!

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Judy Roddy - 09:17 pm

Q: How do we participate in the block of month?

Jill Hanigosky - 09:18 pm

A: Judy, you can participate it through your local Pfaff dealer

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Ellen Ballard - 09:17 pm

Q: Thank you! Enjoyed the chat.